



Genius

If you were the kind of kid who took things apart just to put them back together (correctly), read on. You're our kind of Genius.

Know it all?

- Technical genius and Mac certification is required.
- A high school diploma + retail experience is preferred.

Take a seat at the bar.

- Provide frontline customer support at the Genius Bar, including hardware and software troubleshooting and diagnosis and basic customer product training.
- Repair Apple hardware and software products.
- Manage all aspects of repair workflow, including open repairs prioritization, case management, and service part order management.
- Review all hardware product returns and re-qualify product for resale.
- Provide technical support for in-house systems.
- Research order and repair status for customers.
- Review warranty claims.
- Provide ongoing technology coaching to sales associates.
- Maintain an organized and efficient repair workplace.

Are you ready to join the retail revolution?

Send your resume to retailtalent@apple.com.



Creative

Our ideal candidate.

- You are an artist.
- You are a natural-born teacher. Whether in front of a class or working one-on-one, when you are teaching you are in your element.
- Digital art changed your life—and you communicate this passion in your work.
- You know that hands-on learning is what it's all about.
- You are an expert in Apple's pro and consumer applications, with at least three years' experience using tools for music and sound editing, recording, digital photography, digital moviemaking, and web design.
- You love Apple for its blazing pace of innovation, and you work hard to stay with us on the cutting-edge.
- You have an undergraduate degree in a creative field and retail sales experience.

Your ideal job.

- You'll provide one-on-one training, adjusting your teaching style and pace to meet the needs of the individual.
- You'll conduct presentations and workshops using Apple-approved training techniques and materials.
- You'll teach customers how to create music using GarageBand, Soundtrack, and Logic Pro; edit images for print, email, or the web; transfer images from digital cameras, scanners, and CDs; and create Keynote presentations and movies.

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Mac Specialist

Before there were Geniuses or Creatives or Business Consultants, there were Mac Specialists. They pioneered the retail revolution and established the Apple Store's reputation for superior customer service.

Today's Mac Specialists continue to fuel Apple's retail success—and they're adding to their ranks.

Are you ready to join the history-making, record-breaking Mac Specialist team?

Our ideal candidate.

- You have the potential to develop the retail sales and customer service skills that are the heart and soul of the Apple Store.
- You can translate “techno-speak” into layman's terms.
- You love Apple technology and are ready to inspire a whole new generation of Apple addicts.
- You think quickly on your feet.

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Inventory Control Specialist

Want to receive, track, and maintain the coolest, most sought-after products on the planet? As an Inventory Control Specialist at the Apple Store, you'll:

- Take control of shipping and receiving, stock location, and inventory.
- Maintain and update the purchase order system as shipments are received, cancelled, or back-ordered.
- Process inventory paperwork.
- Ensure inventory accuracy every day, every way.
- Organize the stocking of merchandise in the stock room using a coordinated location system.
- Establish and maintain an organized flow of goods in the stock room.
- Prepare merchandise for returns, transfers, or shipments.
- Direct the Back of House team.

Typically requires one year of shipping, receiving, and inventory control experience.

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